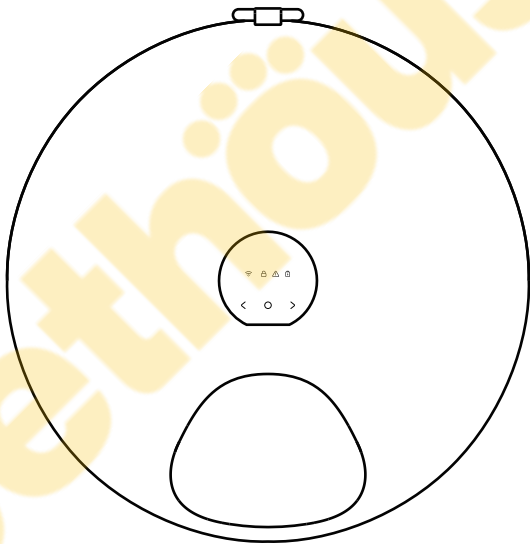


# User Manual

## 6 Meal Smart Pet Feeder



Please read the manual carefully before using this product.

## Use Safety Guide

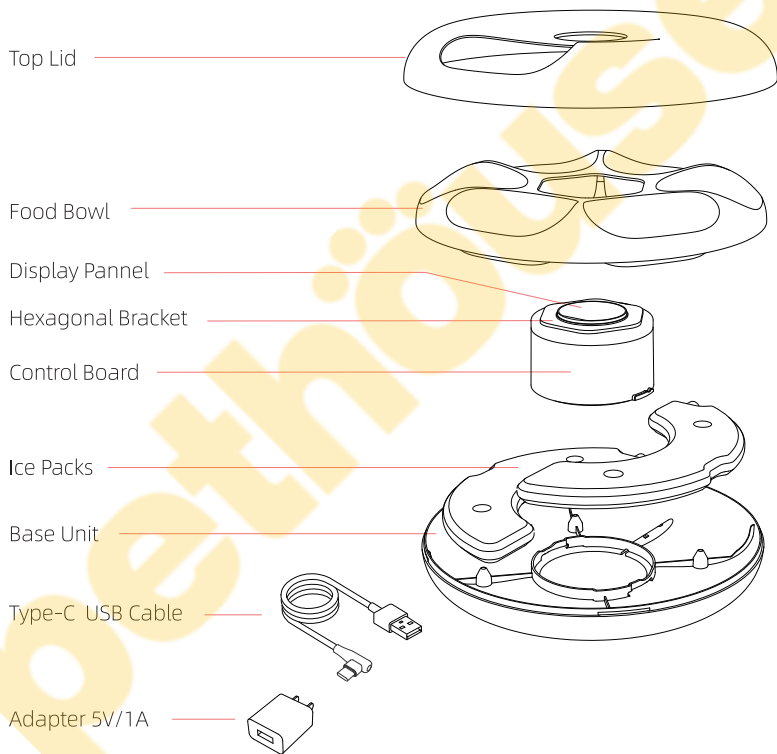
### ⚠ Device placement

1. Please keep device in the stable wireless environment.
2. Pet feeder should be placed on a level surface. Do not place or store an appliance where it can fall or be pulled.
3. For indoor household use only and away from direct sunlight or wet areas.
4. Do not place the feeder under temperature of 0 °C.
5. Do not place any foreign object in the pet feeder.
6. Make sure there is no objects on and around the food bowl to prevent pets from eating normally.

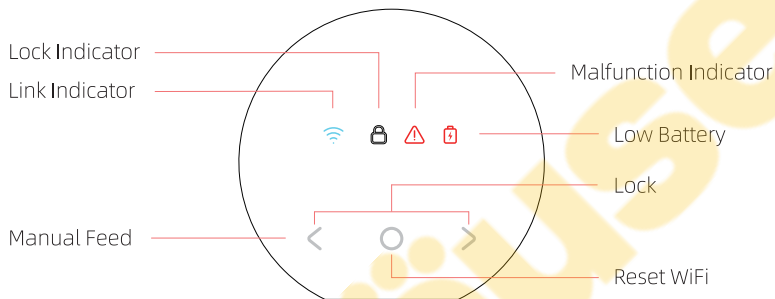
### ⚠ Important Safety Information

1. APP connection has to be plugged in, unless wifi function will stop work.
2. This product is only applicable to cats and small dogs.
3. Do not allow small children to play with, in or around pet feeder.
4. The filling in the ice pack is not edible. If it is damaged, do not use it.
5. Do not immerse control board in water. The device should not be submerged in water at any time, as this may damage electronic components.
6. Do not disassemble the pet feeder other than components.
7. Do not place or store an appliance into a tub or sink.
8. Please avoid the charging port from getting wet. If the charging port is wet, it should be fully dried before charging.
9. Always make sure you use the original charger that came with your device.
10. Always unplug the feeder when not in use.
11. Do not allow pets to chew on or swallow any parts.
12. Do not use the pet feeder for any purpose other than feeding pets.

## Components



## Display Panel



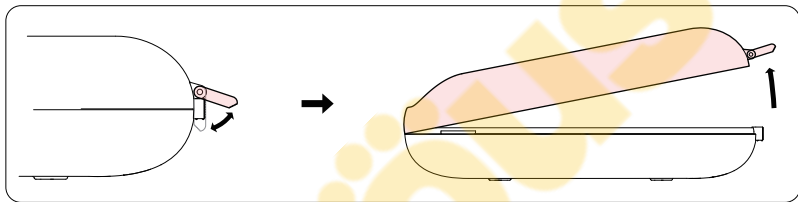
## Parameters

Product Name	6 Meal Smart Pet Feeder
Product Model	F13-W
Dimension	320mm*327mm*87mm
Box Size	358mm*338mm*114mm
Material	Food Grade ABS
NW	1.3KG
Food Appliance	All types pet food
Pets Appliance	Small dogs/ cats
Battery Capacity	1800mAh
Capacity	200ml*6 (85-90g per tray)
Charge Voltage	Type-C 5V/1~2A
Rated Power	2W
Networks	2.4G Wi-Fi

## Installation and Setup

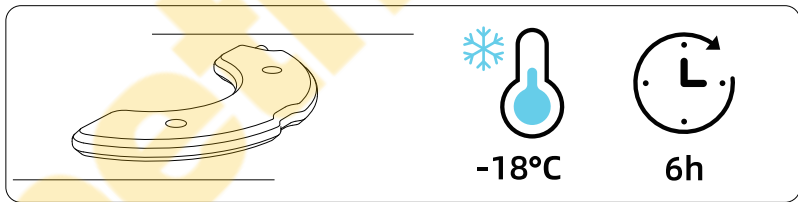
### Open the Lid

Laid the feeder flat, pull up the ring lock at the back of the feeder with one hand and lift the whole top lid.



### Place the Ice Pack

Take out the ice packs, place the ice packs horizontally in the refrigerator freezer ( $-18^{\circ}\text{C}$ ) and freeze it for at least 6 hours, then take it out for use.



\*Note:

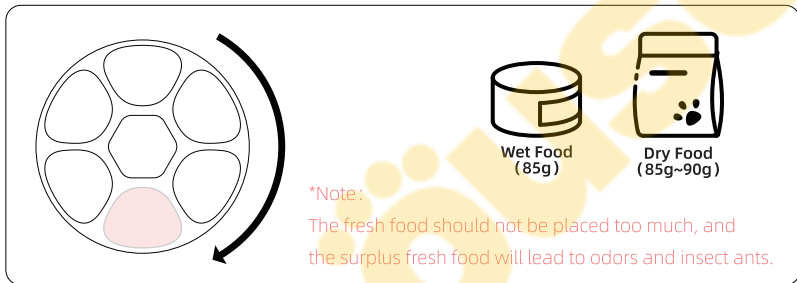
Do not freeze the ice packs vertically, which will cause the ice pack bulge.

No need ice pack for dry pet food.

The fresh-keeping effect of ice packs are affected by environmental factors.

## Fill up Pet Food

- ① Place the food bowl into the base unit, and then fill up with pet food in turn.
- ② Cover the top lid and lock it.



## App Download

Scan the QR code to download the APP.



*\*Note:*

Only 2.4Ghz is allowed and 5Ghz or mixed frequency is not fit for this device.

## Unlock the Display

Press the “<” and “>” button for 3 seconds at the same time to unlock the display, and then the screen will light up.

press the “<” and “>” button for 3 seconds at the same time again to lock the display, and then the screen darkens and the lock indicator will light up.





## Instant Feed

Unlock the display, long press “<” button to do instant feed once.

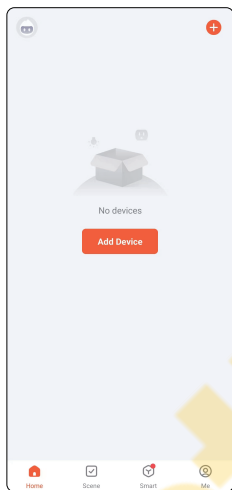
## Reset WiFi

Unlock the display, long press "  " button for 10 seconds to reset WiFi.

## Indicator Information

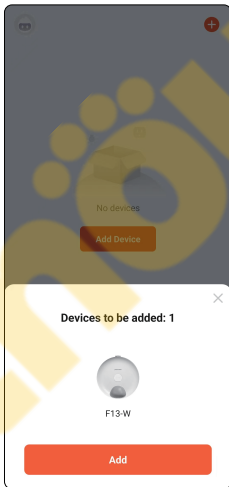
	Off	No Power / By Batteries
	Blue Solid	Device Connection Successful
	Orange Slow Flash	Device Connecting
	Orange Quickly Flash	WiFi Connecting/Device Offline
	White Solid	Control Lock
	Red Flash	Device Abnormal
	Off	Charging
	Red Solid	Power by batteries
	Red Flash	Low Battery

## App Specific Operation



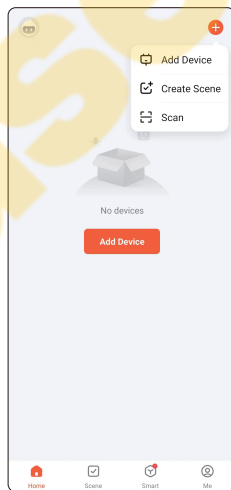
01

Download the app and sign in with your exclusive ac count .



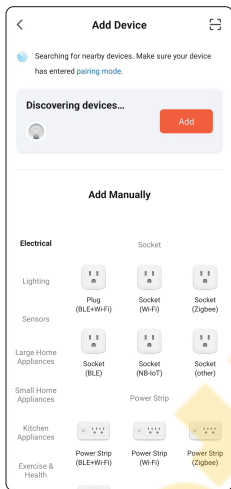
02

After entering the interface  
If the device automatically  
discovers Click "Add" ,  
go to step 5.



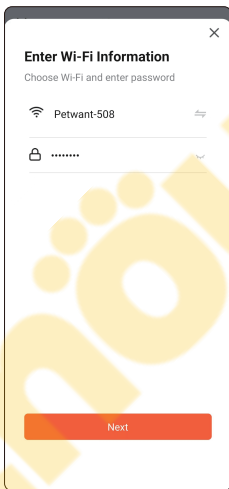
03

Or you can click "+" in the  
top right corner and click  
"Add Device" .



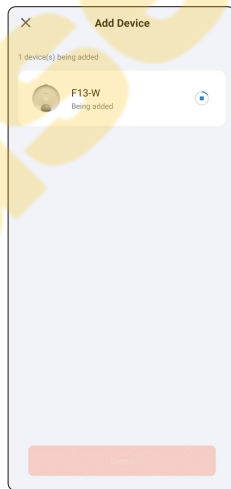
04

After entering the interface, wait for the device to be discovered automatically and click "Add".



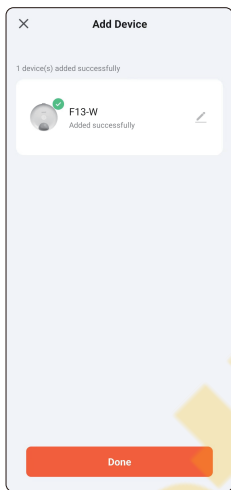
05

Input WiFi password (user name cannot use Chinese, password cannot take special symbol).



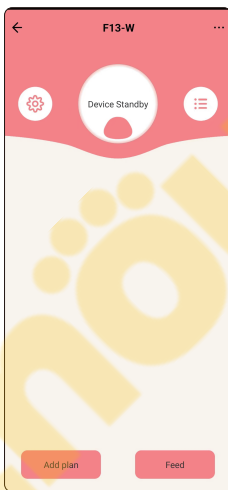
06

Waiting to connect to the network.



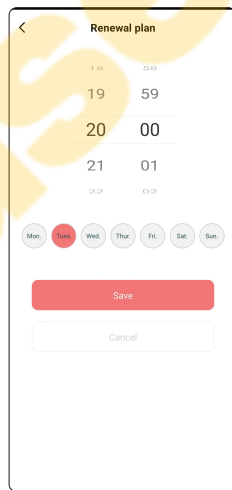
07

Add successfully, you can customize the device name, click "Done" .



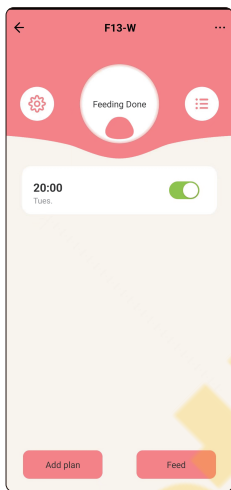
08

Click "Feed" to feed a meal immediately.  
Click "Add plan" to set the feeding plan.



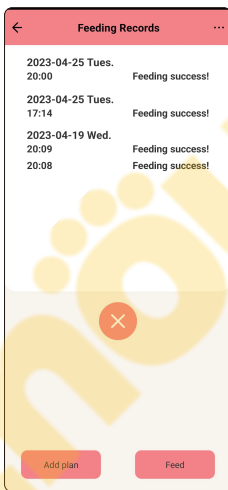
09

You can set the time according to your pet's eating pattern.  
You can choose from Monday to Sunday and click "Save" .



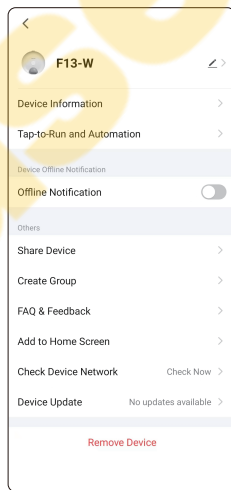
10

You can delete or add plans, but you can set up five meals.



11

You can check the feeding records at any time.



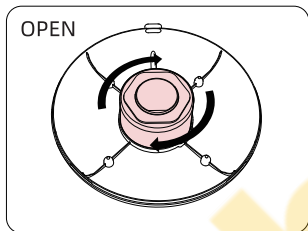
12

In the Settings menu, you can click "Share Device" to share the device with multiple people.

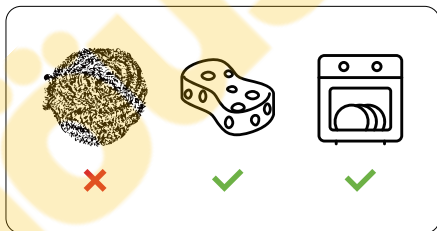
## Cleaning & Maintenance

### Clean product interior and food bowl

- ① Rotate the control board clockwise, and take it out.
- ② All parts are washable except the control board. Do not use metal stuff for cleaning to avoid damaging the product surface.



①



②

\*Note:

After feeding fresh food or canned food, suggest to wash it immediately every day.

### Clean the Main Board

Take out the main board, wipe the outside with soft wet cloth.

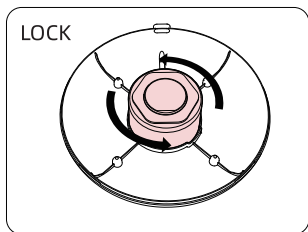
\*Note:

The main board is not waterproof and can not be washed.

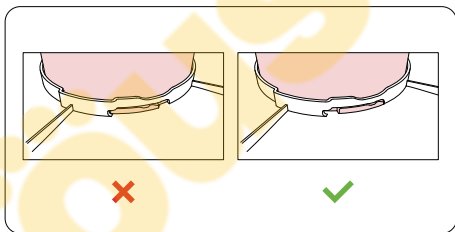


## Install the Control Board

- ①Align the main board buckle with the bottom housing installation slot, hold and rotate it counterclockwise to hear a “click” sound.
- ②Check whether the main board is installed in place



①



②

\*Note:

If the control board is not installed properly, the food bowl will be misaligned and then the feeder can't normal use.

## FAQ

Fault Symptom	Cause Analysis	How to solve it
Display OFF	No Power	Charge asap
	No Power ON	Turn on the switch on the device button
	Device Abnormal	Contact after-sales
Misaligned Food Bowl	Main board installed improperly	Check if the main board installed properly
	Device Abnormal	Contact after-sales
Device Abnormal	Impurities inside food tray	Clean the impurities inside of food tray
	Photoelectric sensor faulty	Contact After-sale Service
	Motor faulty	Contact After-sale Service
Device Offline	Device is in battery mode	Check if power cut or power adapter is fixed properly
	Network abnormal or something wrong with wifi	Please check if the WIFI is normal and re-connect the pet feeder
	Mainboard Defective	Contact After-sale Service